

QUALITY POLICY

It is the Company's intention to ensure that our products / services meet the needs of our customers at all times in accordance with customer, statutory and regulatory requirements, as well as our policies and procedures.

Top management are fully committed and responsible for the Design and Implementation, Maintenance and for improving the **Integrated Management System (IMS)** and its quality requirements regarding ISO 9001:2015 certification. The scope of our IMS covers all activities stated within our Management Manual (DLS-MM-01). With regards to ISO 9001 2015 the Company shall endeavour as far as reasonably practicable to:

1. Develop, monitor and improve our Quality Management System requirements as part of the IMS.
2. Ensure that all quality specifications and requirements set by either a regulatory/accreditation body or customer are met.
3. Ensure that all documentation required by either the customer, accreditation or regulating body is accurate and has traceability.
4. Ensure that all suppliers of goods and/or services are approved and critical suppliers performance is reviewed.
5. Ensure that all quality risks are evaluated, minimised and controlled.
6. Ensure that all company practices meet ethical standards.
7. Where required and practicable, meet the needs and expectations of our interested Parties.
8. We shall endeavour to complete all identified outstanding actions in a timely manner and implement any improvements.
9. The company shall identify, monitor, endeavour to meet and review its targets and objectives set out in the IMS system.

All personnel will be briefed on the requirements of this Quality Policy and the need to abide with the requirements of the IMS and supporting procedures as applicable to the nature of their duties. This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of this Policy are made available to all members of staff and relevant interested parties along with copies of minutes of Management Reviews, or extracts thereof, in accordance with their role and responsibilities as a means of communicating the effectiveness of this Policy and its requirements within the IMS.

Name: Rhys Lloyd **Signed:-**  **Date: 08-01-2026**

Name: Owain Lloyd **Signed:-**  **Date: 08-01-2026**

Name: Donna Lloyd **Signed:-**  **Date: 08-01-2026**